

**Industry 1st Class Mail Performance
by USPS Service Standards**

October 2010

Quantity Breakdown by USPS 1st Class Delivery Standards

Origin	Grand Total	1			2			3			4			5		
		Total	With-in Stnd	Late	Total	With-in Stnd	Late	Total	With-in Stnd	Late	Total	With-in Stnd	Late	Total	With-in Stnd	Late
Capital Metro	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Eastern	27%	18%	12%	21%	42%	48%	35%	23%	25%	19%	46%	48%	30%	37%	39%	30%
Great Lakes	3%	1%	1%	1%	3%	3%	2%	3%	3%	3%	4%	3%	8%	0%	0%	1%
Northeast	30%	57%	48%	63%	39%	36%	42%	26%	25%	29%	6%	5%	16%	11%	8%	20%
Southeast	5%	1%	0%	2%	5%	1%	9%	5%	2%	10%	1%	0%	4%	0%	0%	1%
Southwest	29%	20%	34%	11%	10%	10%	9%	35%	36%	32%	29%	29%	29%	49%	50%	47%
Western	7%	3%	4%	2%	2%	2%	1%	8%	9%	6%	14%	14%	12%	2%	2%	2%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Industry 1st Class Mail Performance by USPS Service Standards

November 2010

Quantity Breakdown by USPS 1st Class Delivery Standards

Origin	Grand Total	1			2			3			4			5		
		Total	With-in Stnd	Late	Total	With-in Stnd	Late	Total	With-in Stnd	Late	Total	With-in Stnd	Late	Total	With-in Stnd	Late
Capital Metro	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	0%	0%	0%
Eastern	27%	19%	13%	24%	42%	44%	41%	23%	23%	24%	51%	52%	46%	29%	31%	25%
Great Lakes	4%	1%	1%	1%	2%	3%	2%	4%	4%	6%	3%	3%	4%	0%	0%	1%
Northeast	28%	56%	57%	56%	37%	38%	36%	25%	25%	27%	7%	6%	13%	12%	10%	16%
Southeast	4%	1%	0%	1%	5%	1%	10%	4%	2%	10%	1%	0%	3%	0%	0%	1%
Southwest	28%	18%	23%	15%	10%	10%	9%	33%	34%	29%	25%	26%	21%	56%	56%	56%
Western	9%	4%	5%	3%	3%	4%	1%	10%	12%	5%	12%	13%	10%	3%	3%	2%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Industry 1st Class Mail Performance
by USPS Service Standards**

December 2010

Quantity Breakdown by USPS 1st Class Delivery Standards

Origin	Grand Total	1			2			3			4			5		
		Total	With-in Stnd	Late	Total	With-in Stnd	Late	Total	With-in Stnd	Late	Total	With-in Stnd	Late	Total	With-in Stnd	Late
Capital Metro	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Eastern	27%	17%	13%	23%	44%	48%	38%	23%	25%	16%	61%	63%	49%	27%	23%	45%
Great Lakes	1%	0%	0%	0%	1%	1%	1%	1%	1%	2%	0%	0%	1%	1%	0%	3%
Northeast	29%	56%	59%	53%	38%	38%	37%	25%	26%	25%	6%	5%	10%	16%	13%	28%
Southeast	4%	1%	0%	1%	4%	1%	9%	4%	3%	6%	1%	0%	1%	0%	0%	1%
Southwest	29%	20%	25%	14%	10%	9%	11%	34%	36%	30%	20%	21%	14%	53%	62%	16%
Western	10%	5%	3%	8%	3%	2%	4%	13%	9%	21%	12%	10%	25%	3%	3%	6%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%